

Controls Service Plans

Protect the power of
your lighting controls



Service plans for routine and unplanned support
for your lighting controls systems

Three Tiers of Service

- **SELF-SERVICE:** Online, on-demand resources help you find what you need. Anytime. Anywhere.
- **VIRTUAL:** Remote service and support from an expert technical engineer for maintenance and optimization
- **COMPREHENSIVE:** On-site service and support, plus all the benefits of the Virtual plan

Feature	Self-Service	Virtual	Comprehensive
Enhanced Knowledge Base	■	■	■
Advanced Tutorials	■	■	■
Prioritized Technical Support	■	■	■
Software Maintenance	■	■	■
5-Point Security Features	■	■	■
Remote Preventative Maintenance		■	■
Remote Optimization		■	■
Remote Training		■	■
On-site Emergency Response			■
On-site Preventative Maintenance			■
On-site Optimization			■
On-site Training			■

Protect your investment and better manage your risks

Controls Service Plans from Acuity Brands feature a complete solution for maintaining and optimizing your lighting controls system. We offer our expertise throughout the system lifecycle, enabling cost saving opportunities and helping to improve operational efficiencies. Rest assured knowing that trained specialists are available to help you maintain your lighting controls systems for optimal performance and maximum value.

Knowledge Resources

- Programming Guides
- How-to Videos
- Enhanced Knowledge Base

System Optimization

- Security
- Energy Savings
- Scheduling Changes
- Operation and Functionality

Preventative Maintenance

- Sensor Operations
- Controls Programming
- System Training
- Software Maintenance

Unplanned Events

- Emergencies
- Outages
- Special Requests

Five Reasons to Purchase a Service Plan

Technical Expertise

Would you prefer others to help maintain and modify your lighting controls system?

Modification Frequency

Do your lighting needs vary with seasonal changes or facility layout adjustments?

Energy Costs

Are you facing high energy costs or not meeting planned energy savings?

User Training

Do you have staff turnover or multiple users responsible for operating and maintaining your controls?

Facility Multi-Use

Do you allow multiple users to access and modify your lighting for one-time use or special events?

Our service plans are available in single or multi-year arrangements and are customized to fit your exact needs. For more information, please contact your local Acuity Brands representative, or visit www.acuitybrands.com.