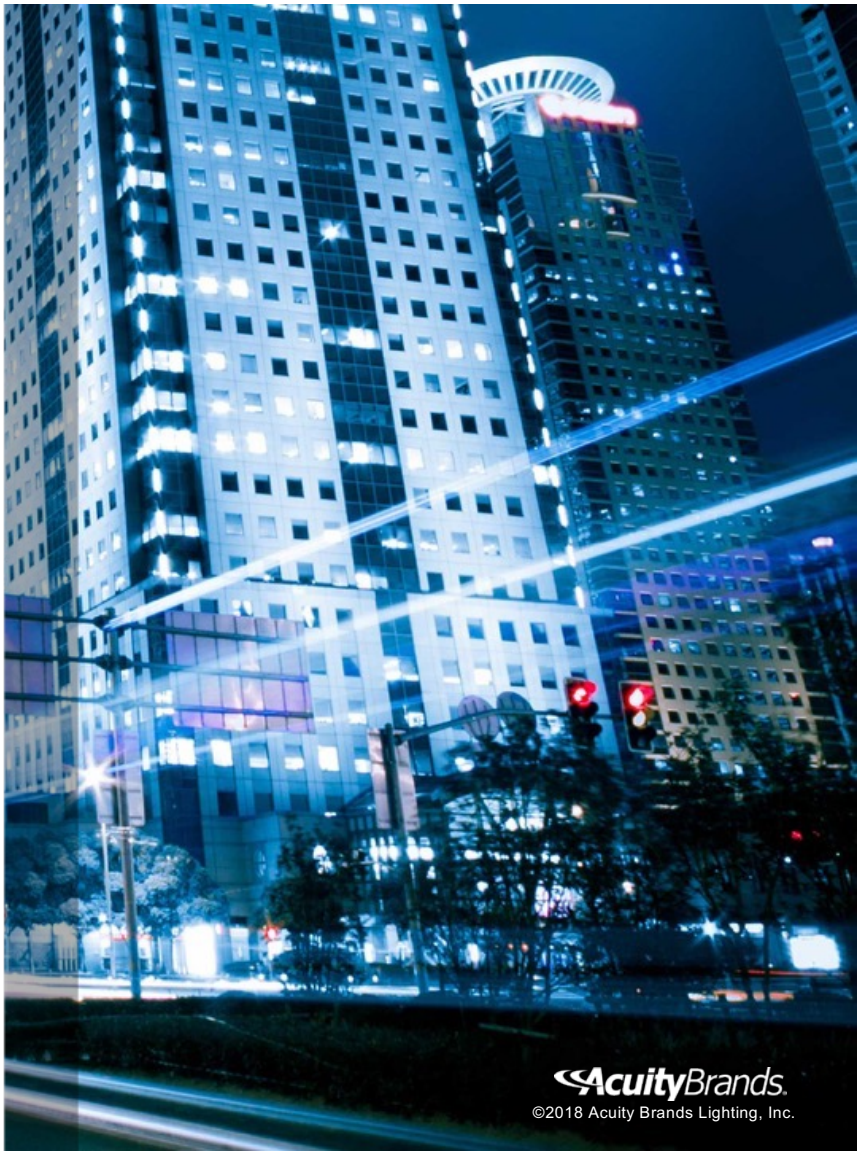
Gateway Password Adjustment and Recovery

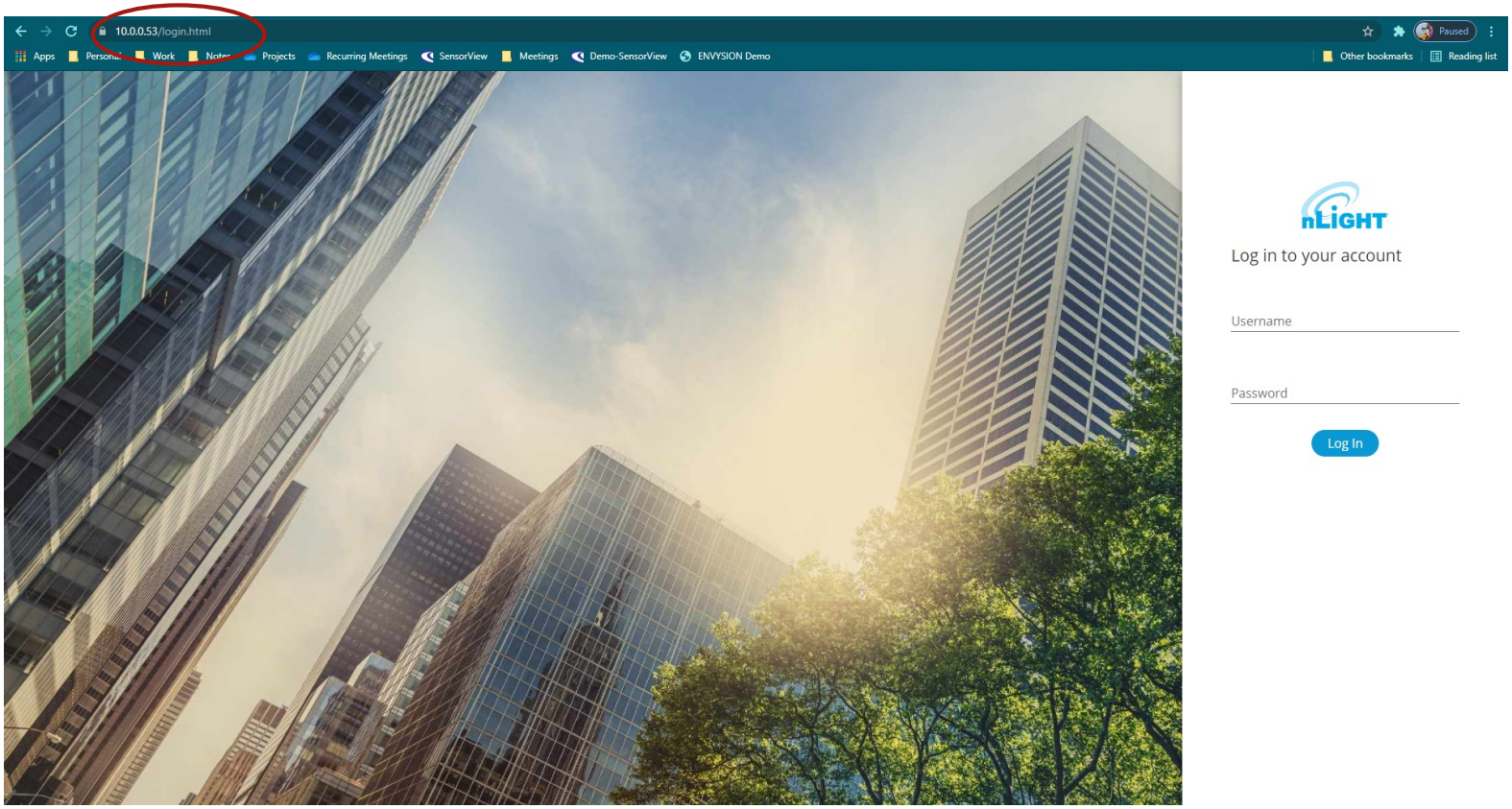
2021-09-01



1

Gateway Password Adjustment (Existing Systems)

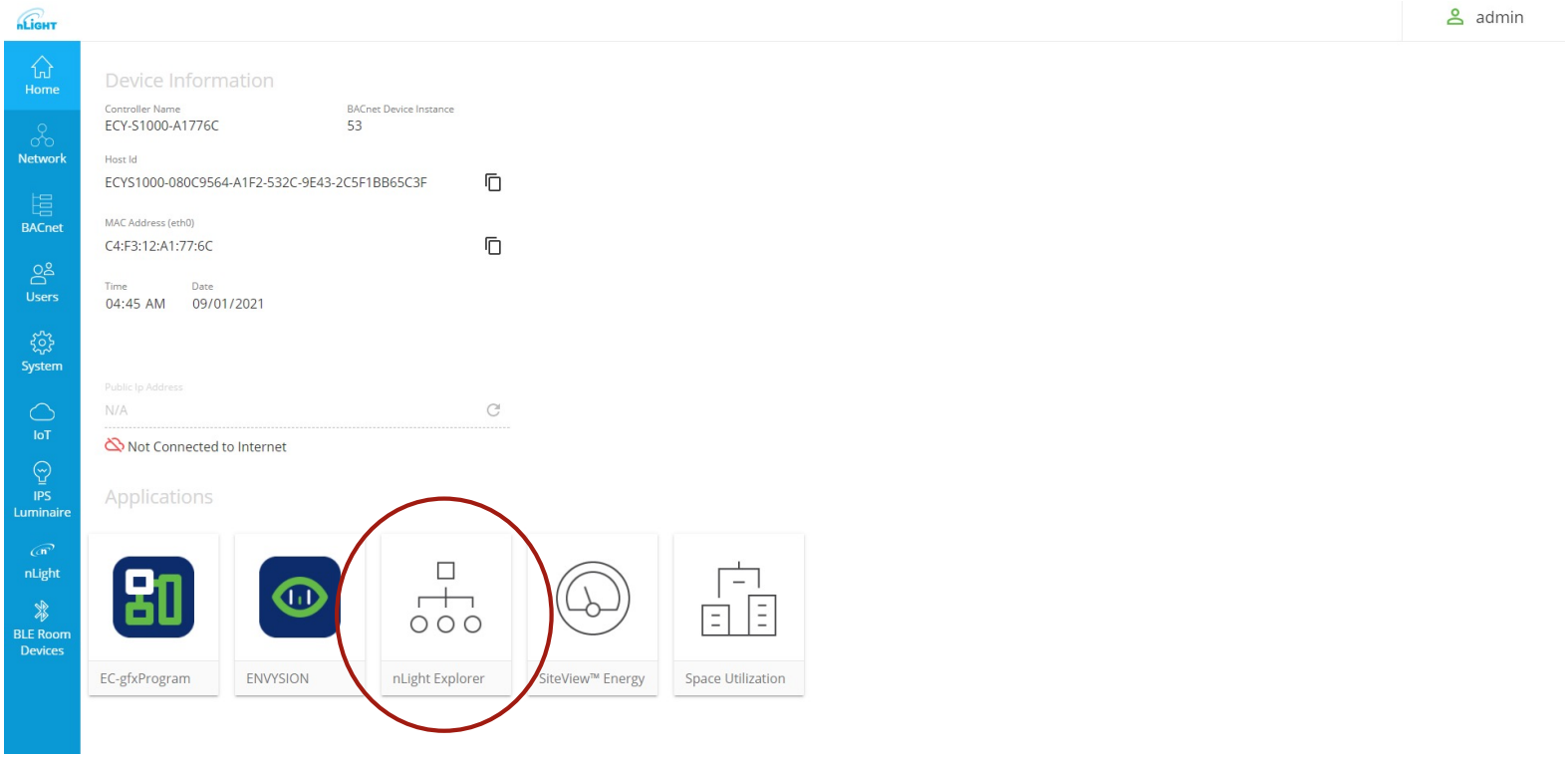
The IP address of an nLight ECLYPSE controller should be known for existing systems. Visit the nLight ECLYPSE™ login page using the known IP address via https://[IPAddress]/login.html.



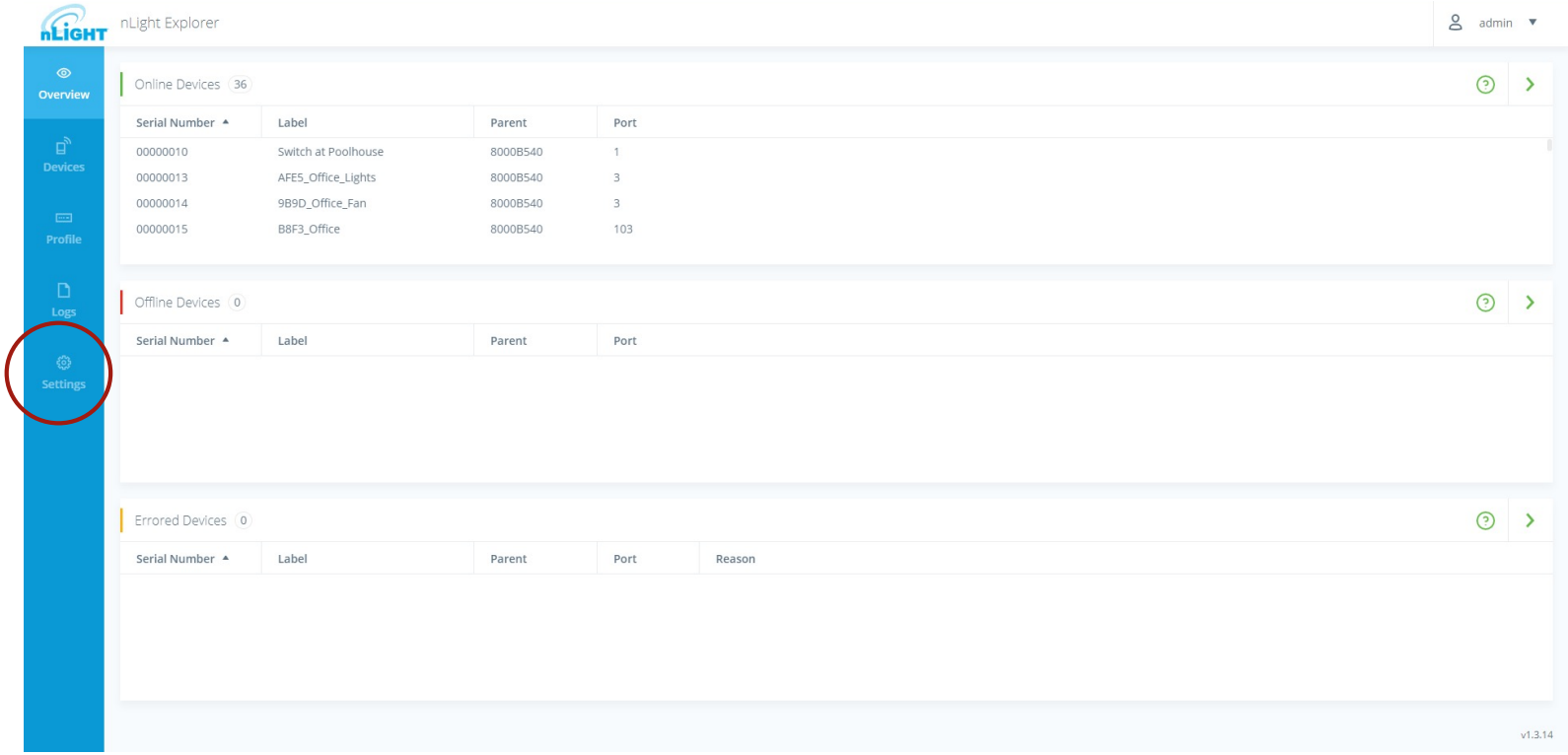
Log into the nLight ECLYPSE™ using admin credentials.

AcuityBrands.

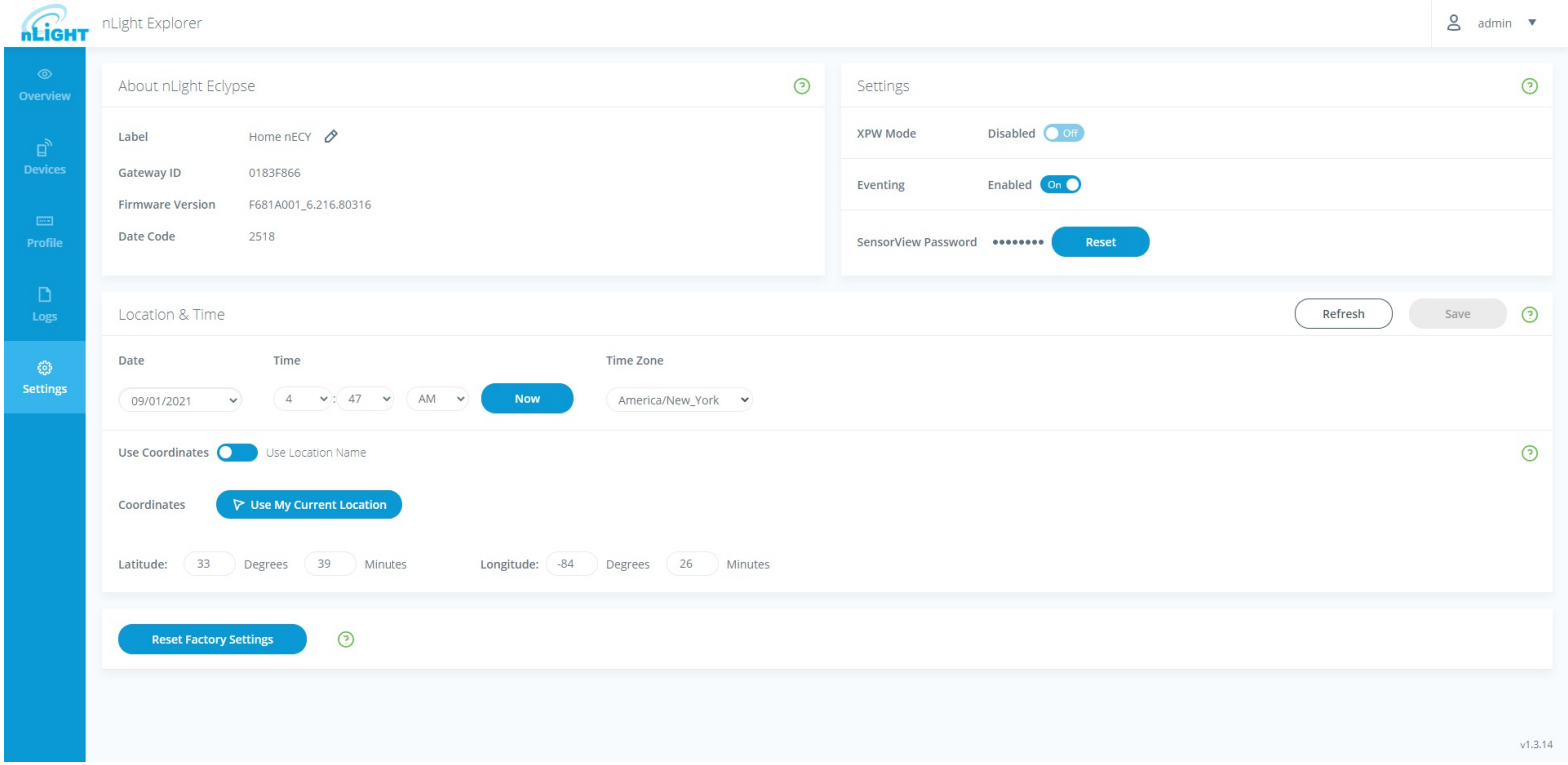
Select nLight Explorer from the available tiles on the Home tab.



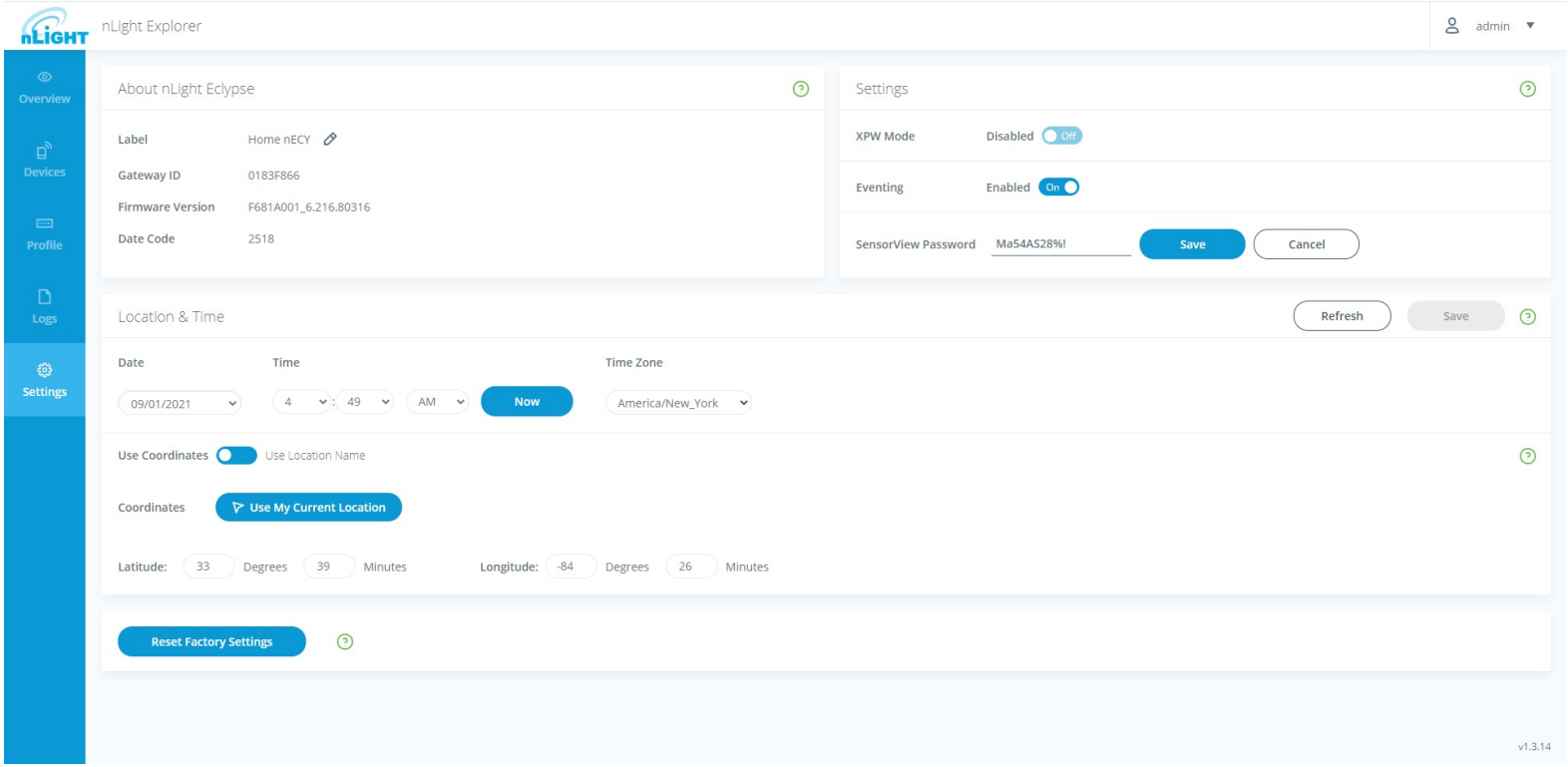
Select the Settings tab.



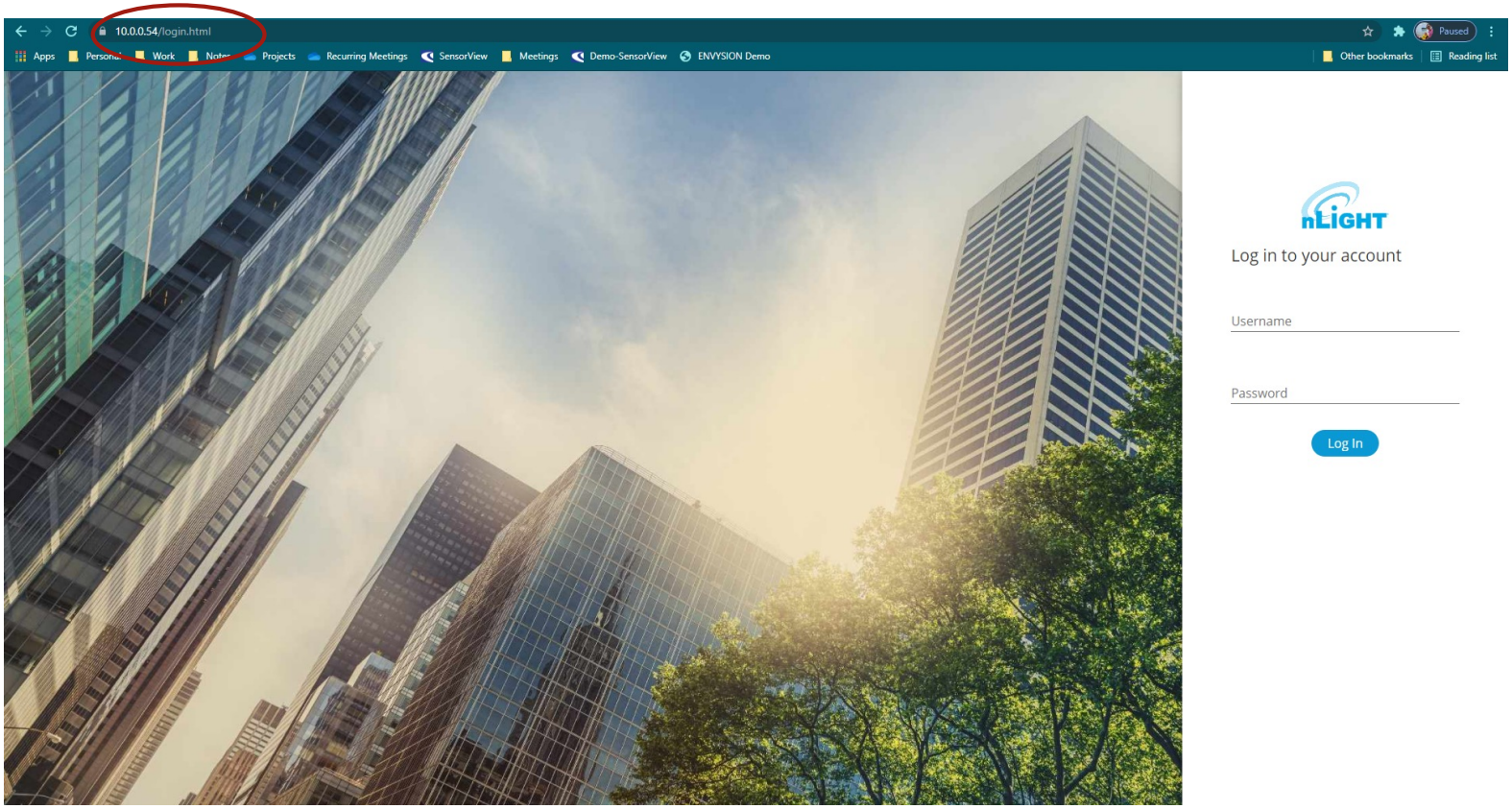
Press Reset under the Settings section. This will reveal the current password being used.



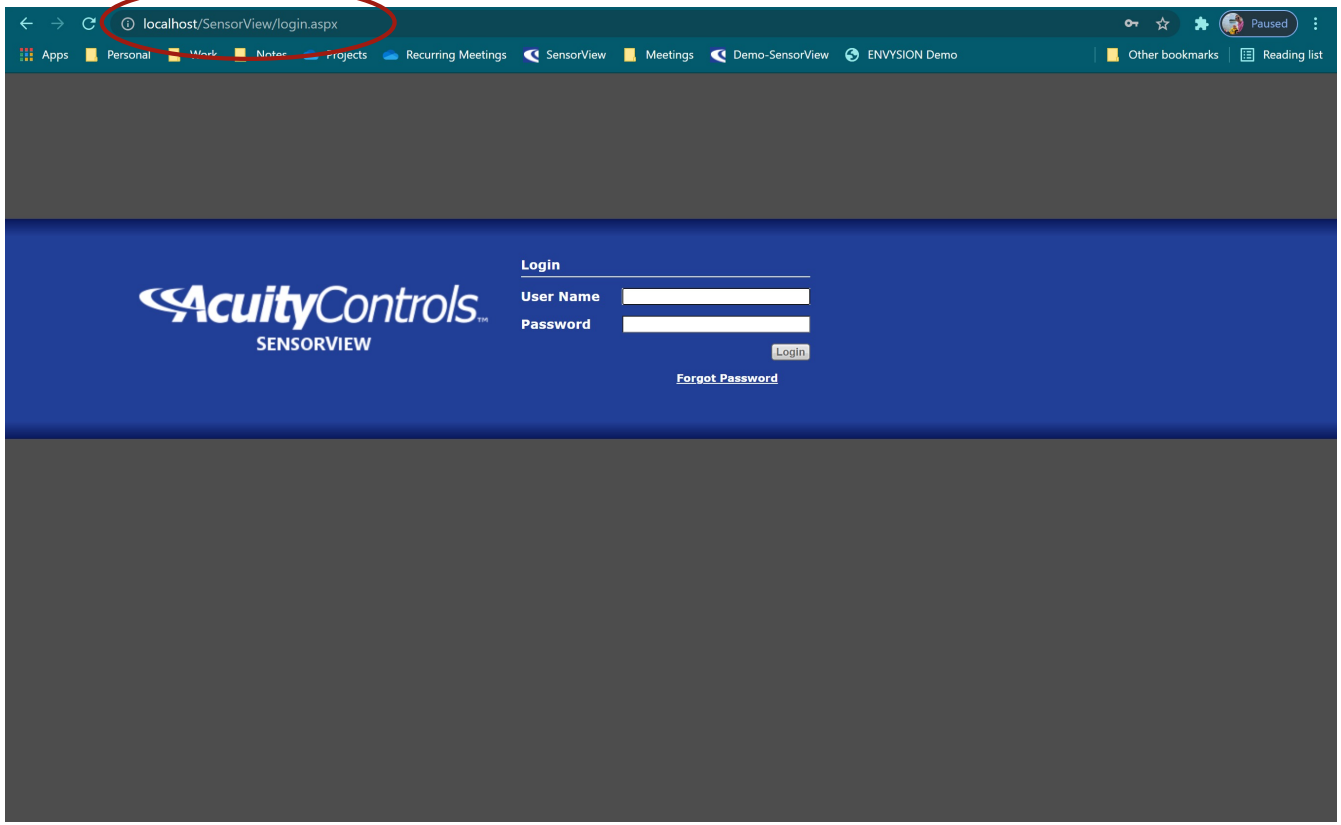
Adjust the password and click Save. Clicking Reset thereafter should reveal the newly-entered password.



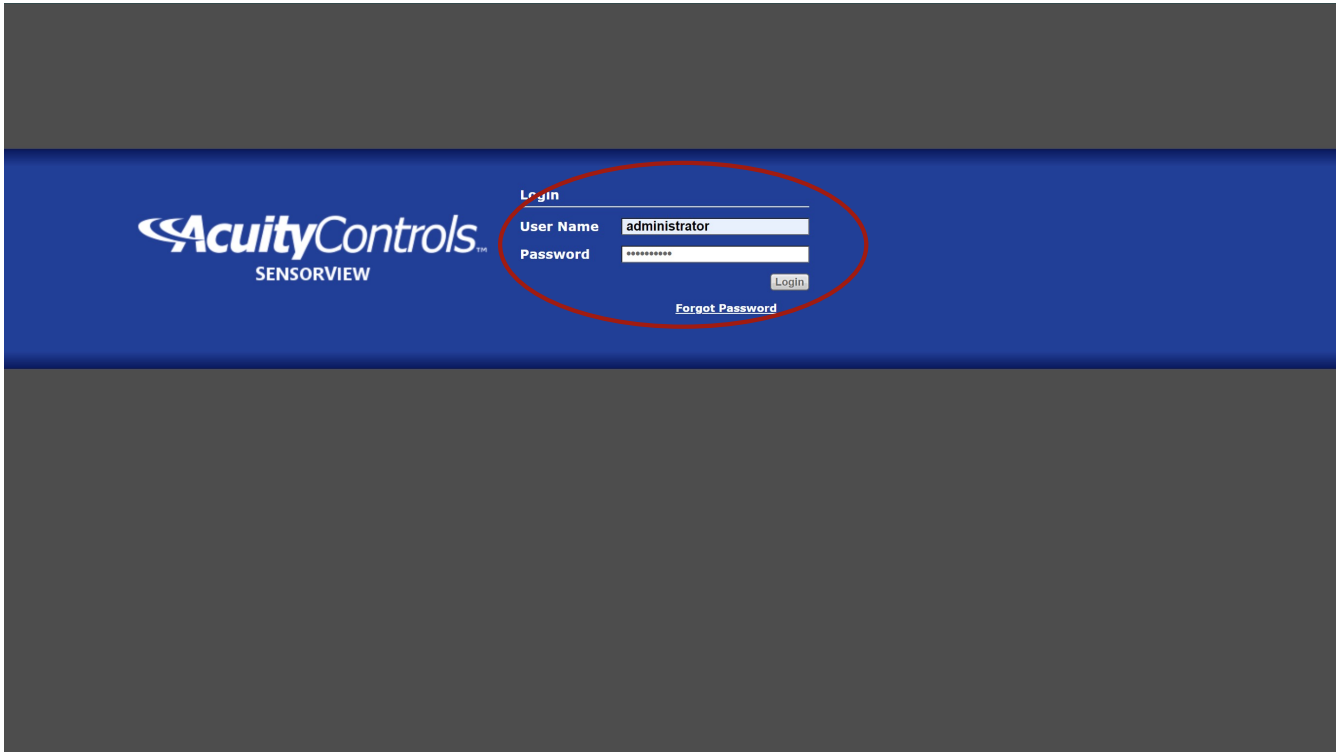
Repeat previous steps for all nLight ECLYPSE™ system controllers. The same gateway password should be used on all controllers.



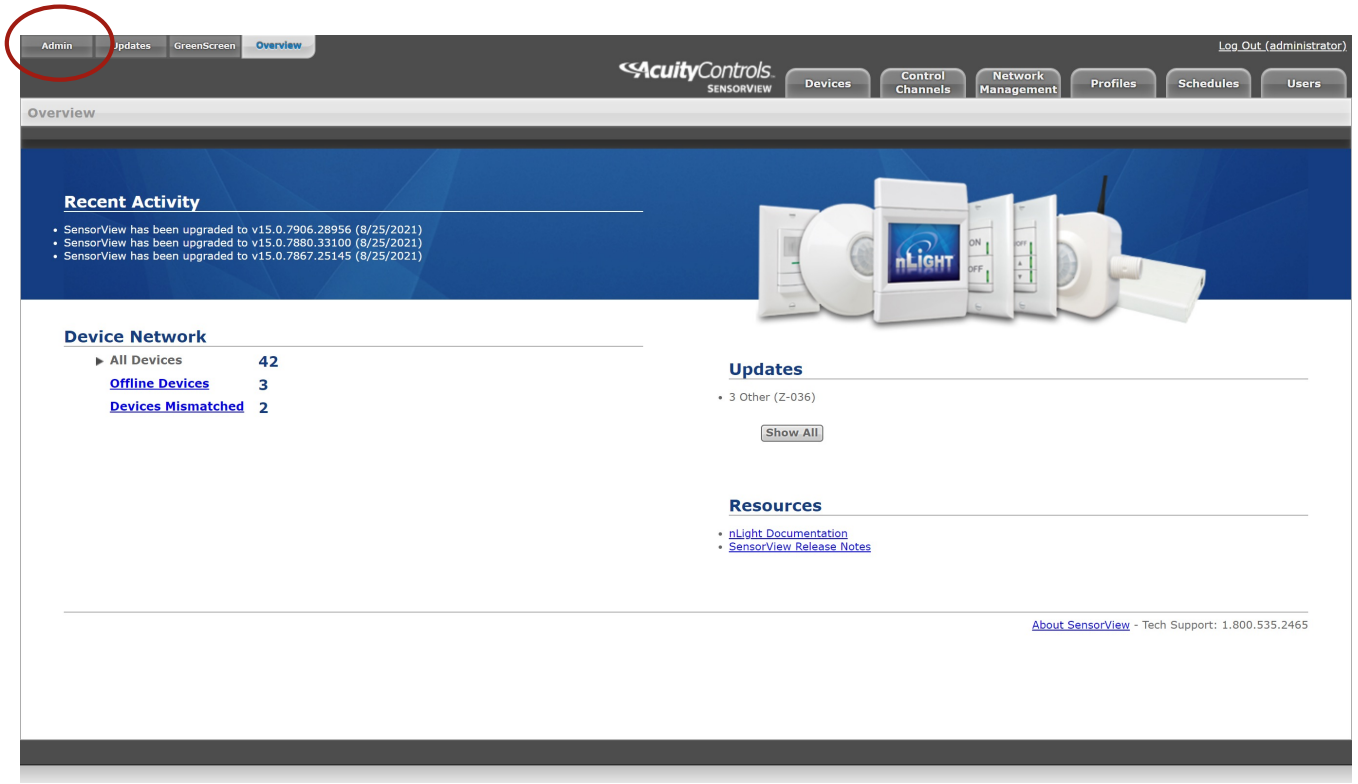
Open SensorView. This can be done by visiting http://localhost/SensorView/login.aspx on the workstation or by clicking a shortcut.



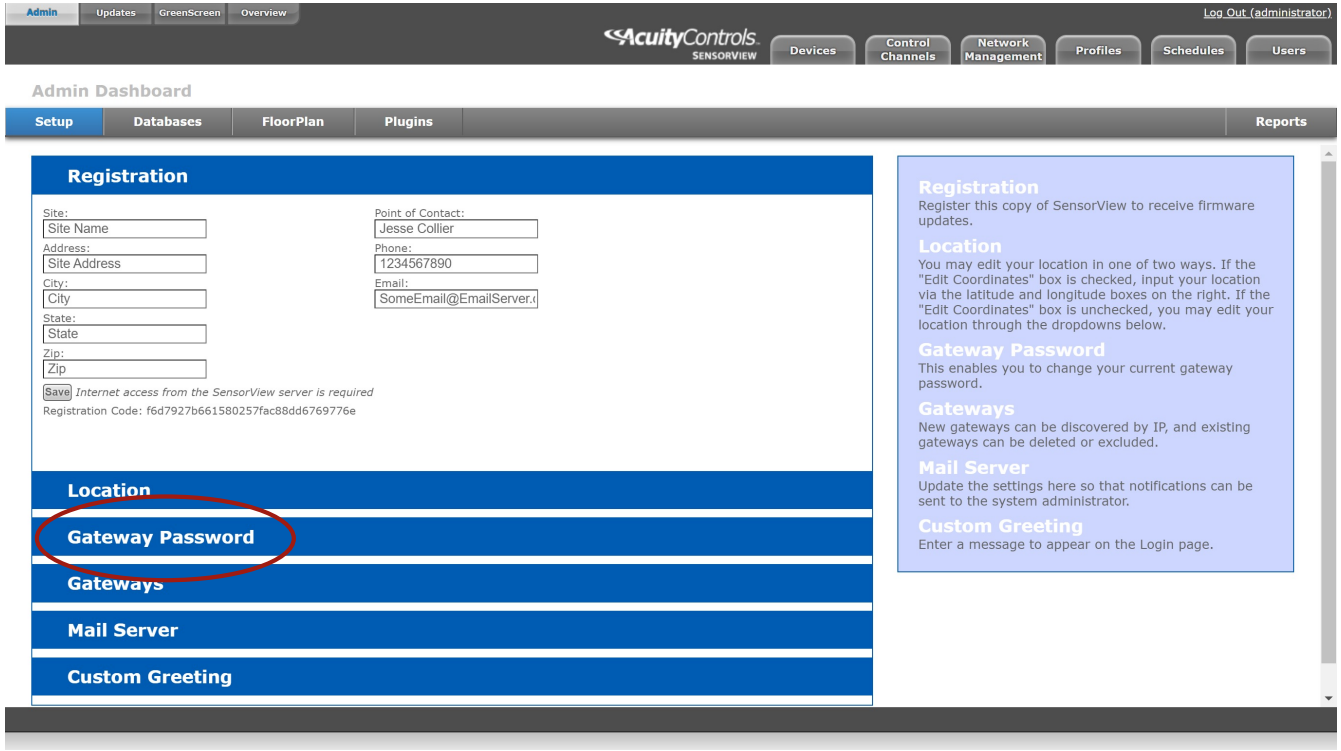
Enter valid user credentials and click Login.



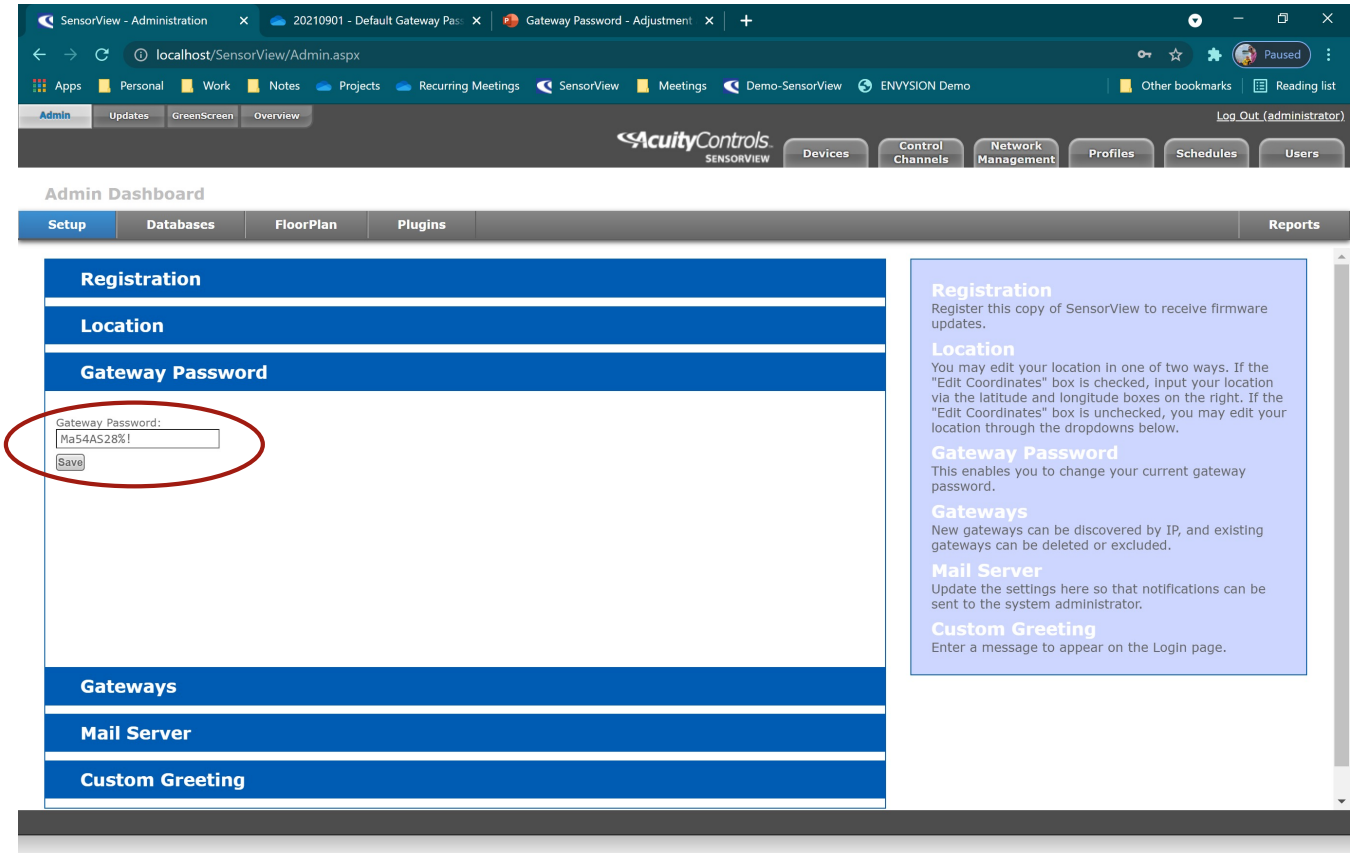
Click on the Admin tab.



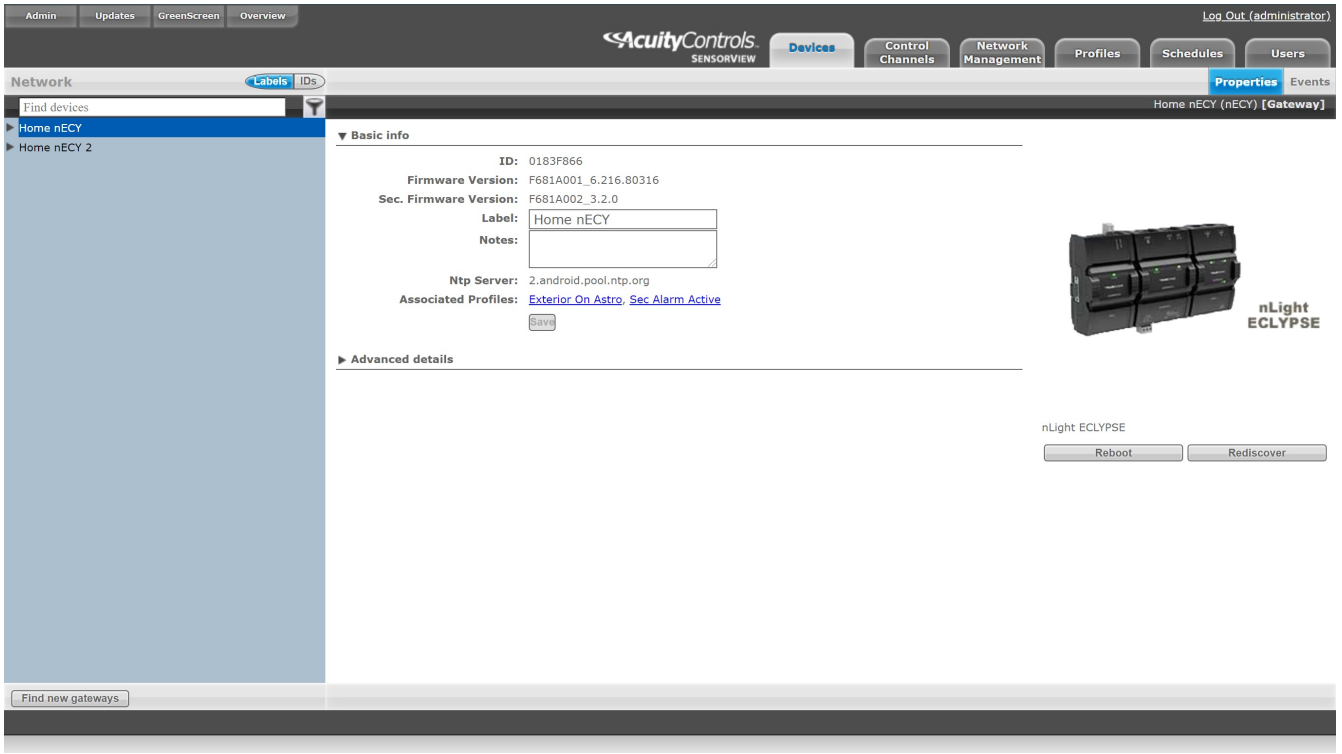
Click Gateway Password



Adjust the gateway password to match what was entered on the nLight ECLYPSE™ system controller(s) and click Save.



Once updated, all system controllers that use the update gateway password will be accessible.



2

Gateway Password Recovery

Log into an nLight ECLYPSE™. Any controller can be referenced.

nLIGHT

Log in to your account

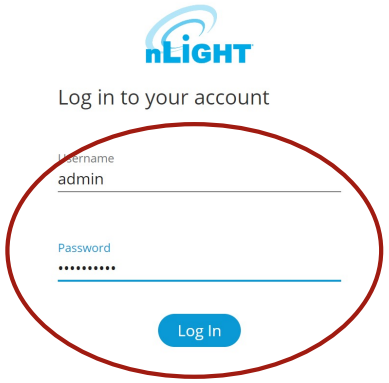
Username

Password

Log In

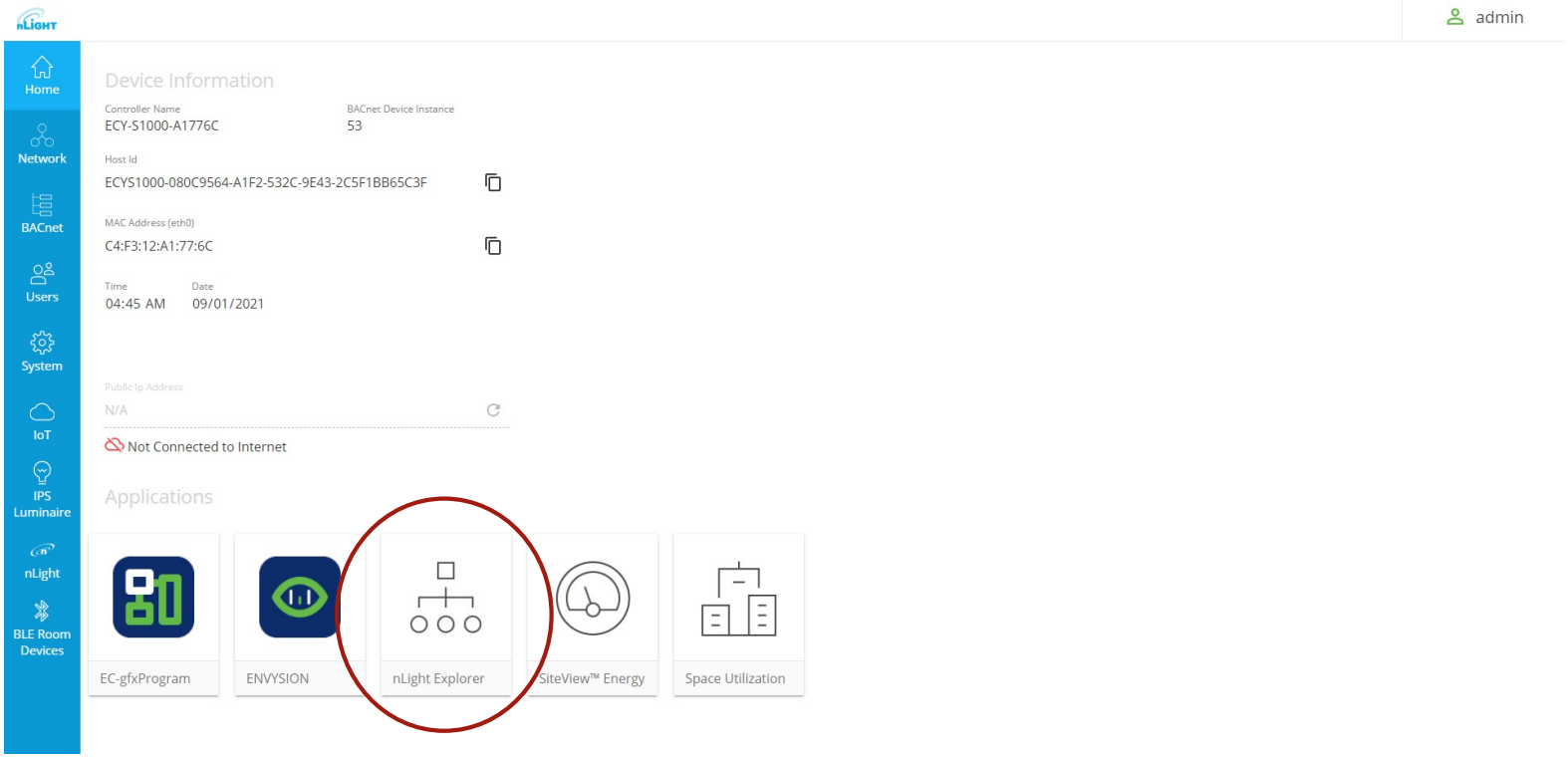
AcuityBrands.

Enter the admin credentials specific to the controller being accessed and click Log In.*

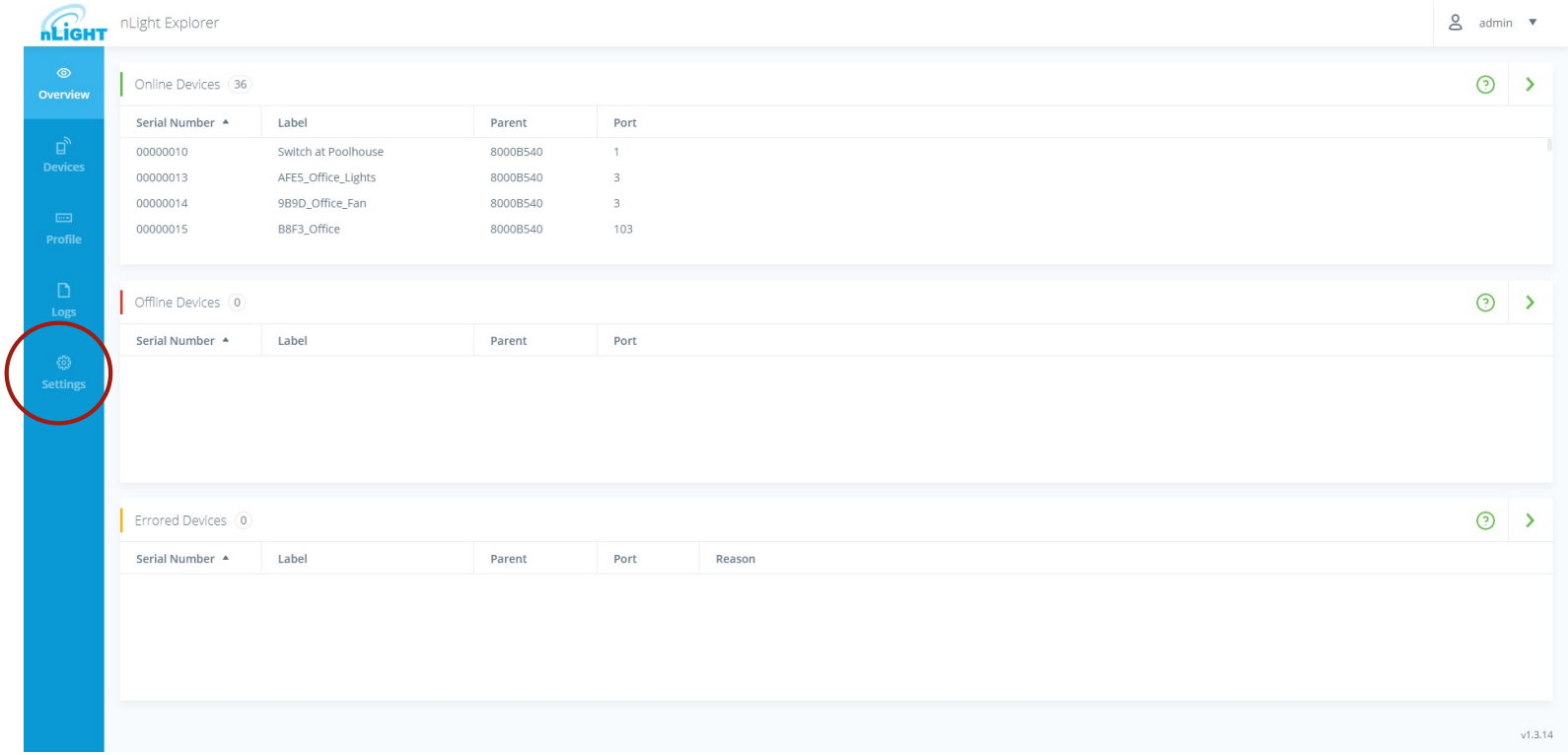


* If system controller credentials are also unknown, each system controller's gateway password will need to be updated to match what is entered in SensorView. Accessing a controller whose login credentials are unknown will require performing a factory restore on the controller.
WARNING: a factory restore will remove all PII from the controller and revert the controller to factory default settings (including IP address adjustments, BACnet Device ID assignment, etc.). Performing a factory reset will also remove all nLight device group names, profiles, and diagnostic information stored in the controller.
A factory restore is performed via pressing the blue button on the bottom of a system controller for 20 seconds.

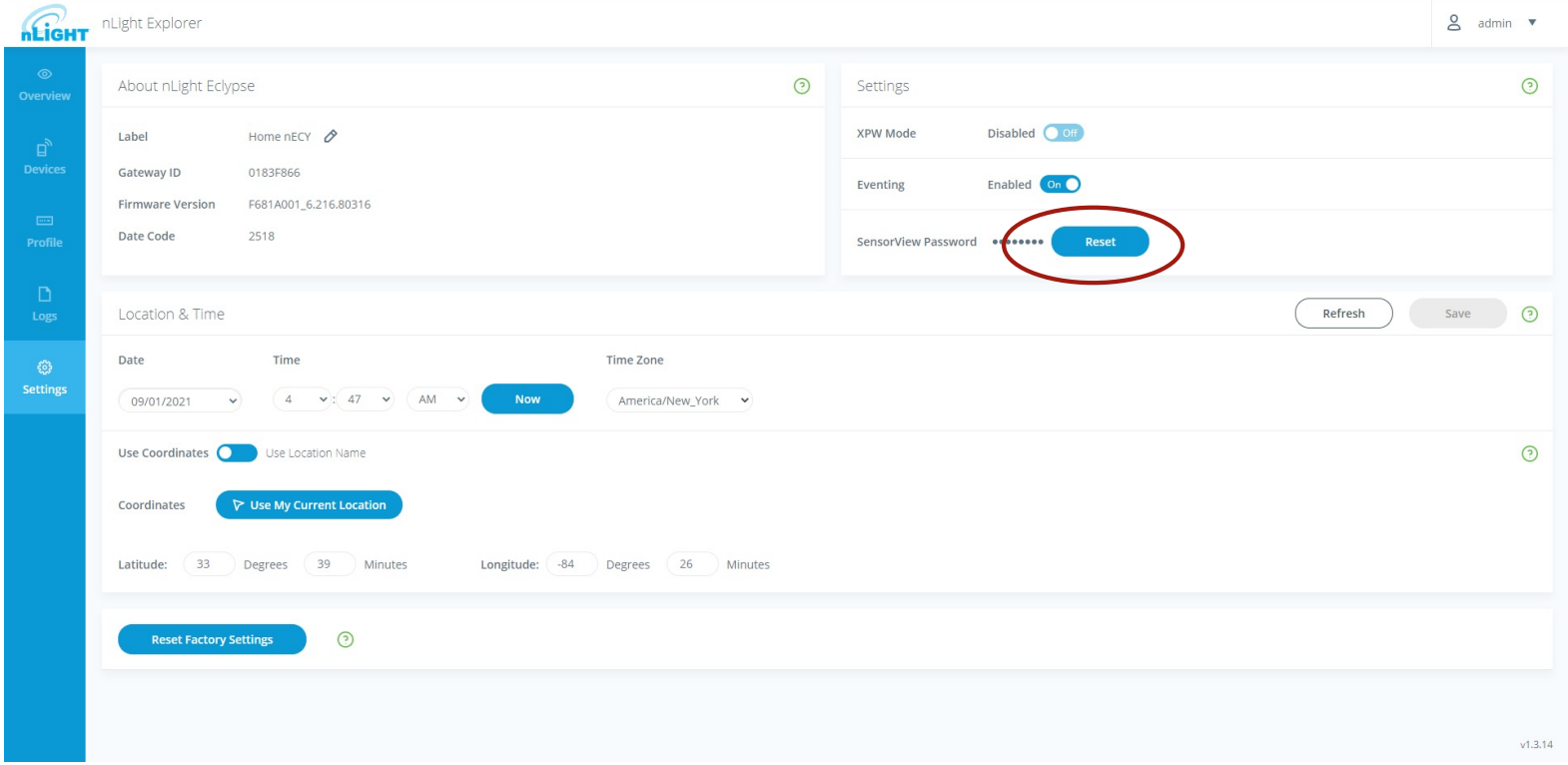
Select nLight Explorer from the available tiles on the Home tab.



Select the Settings tab.



Press Reset under the Settings section. This will reveal the current password being used. Copy this password.



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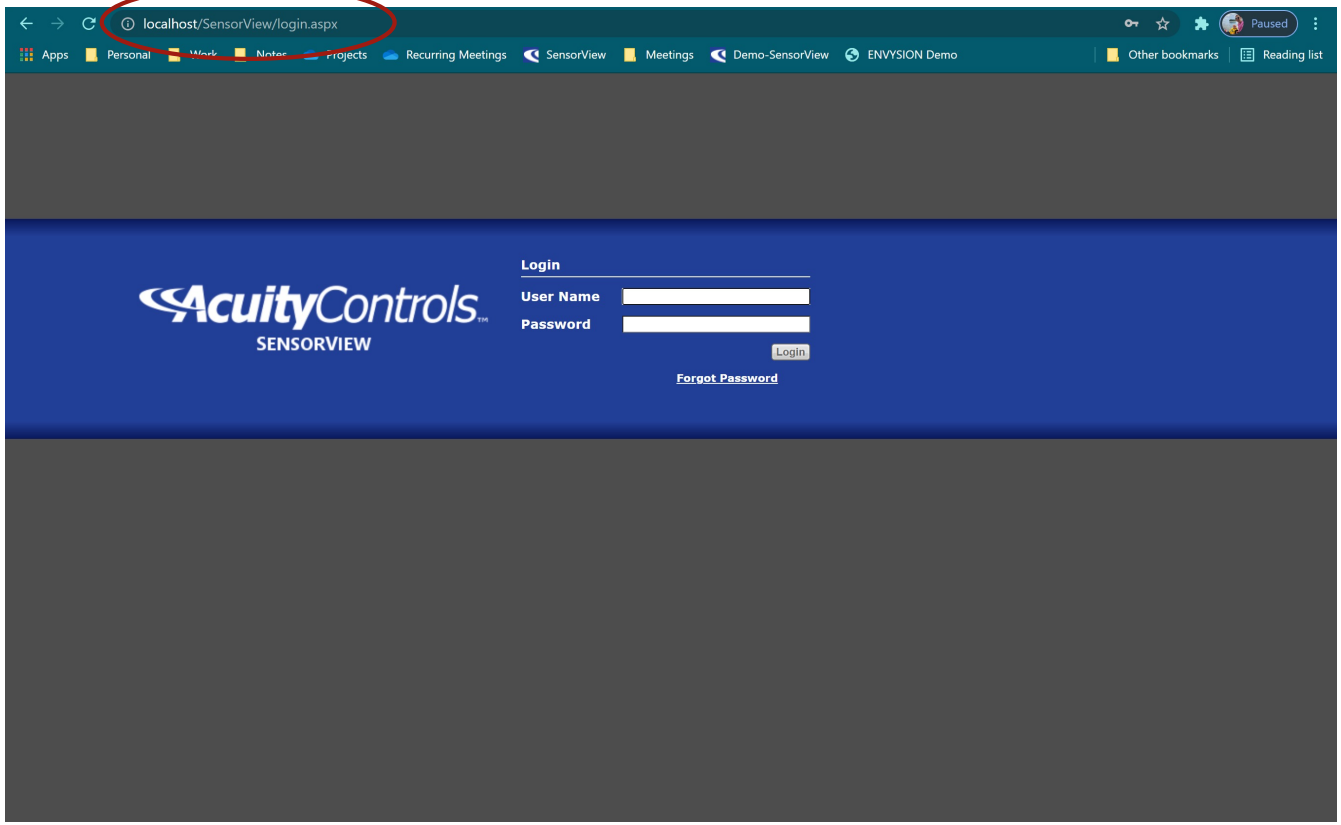

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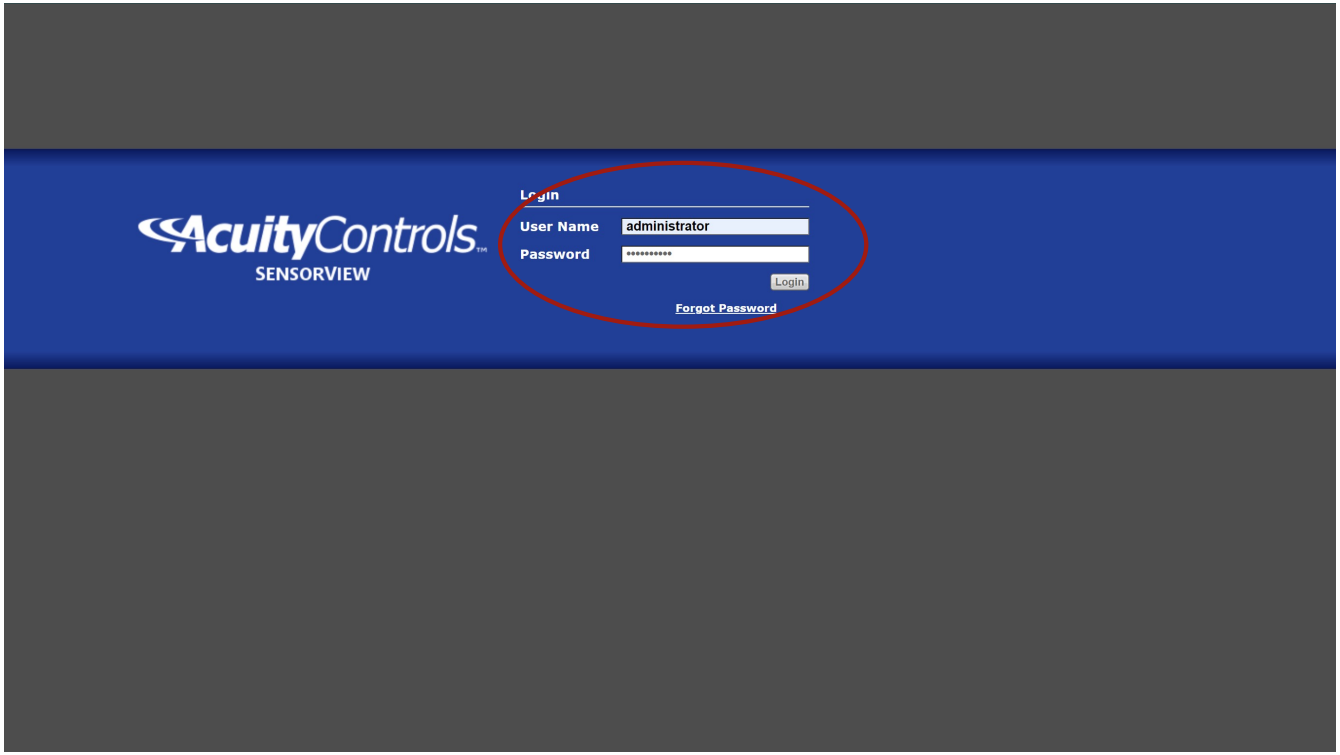
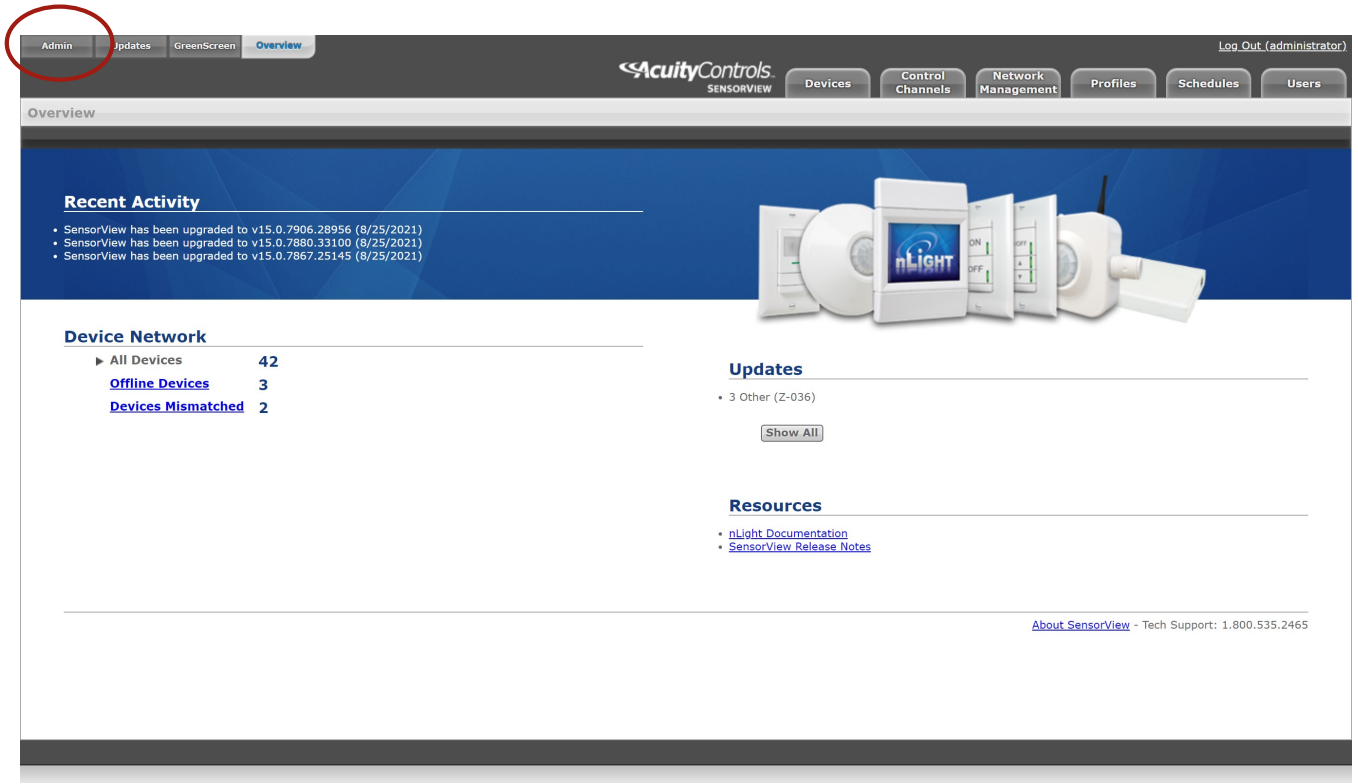
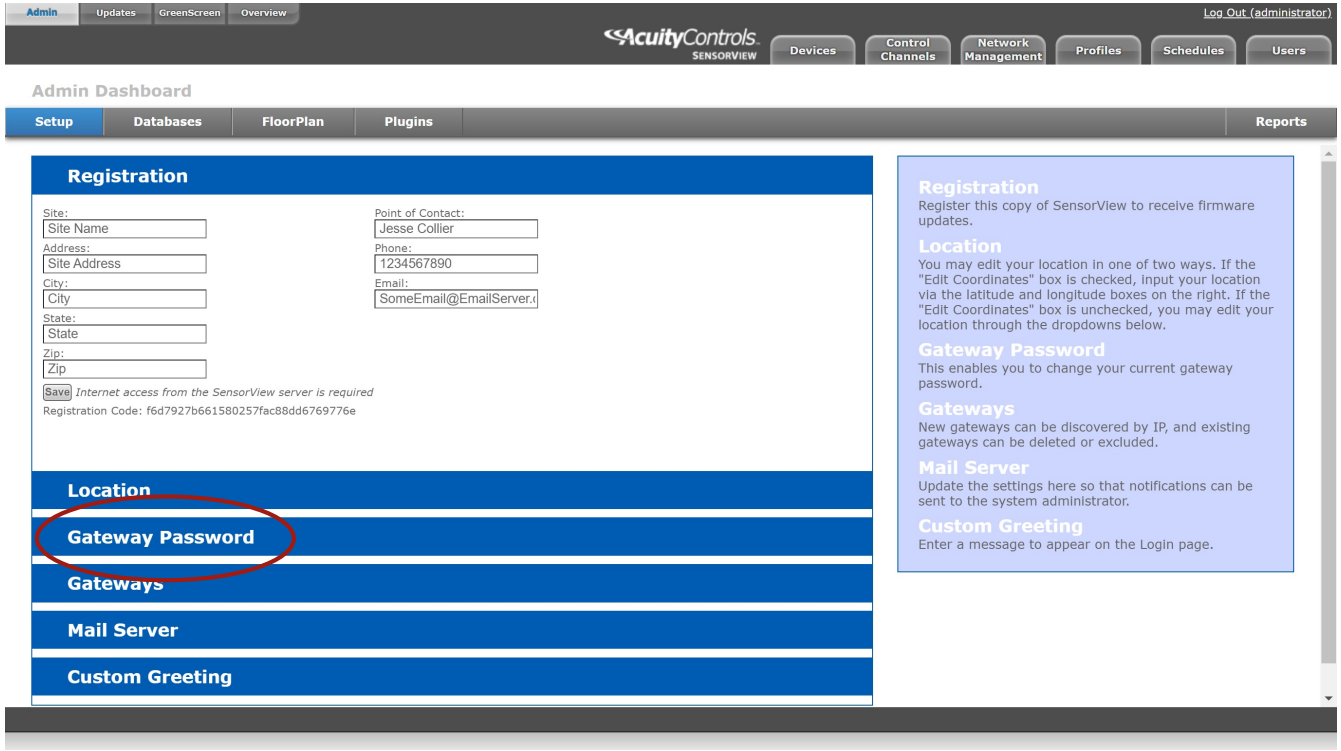


Click on the Admin tab.



Click Gateway Password



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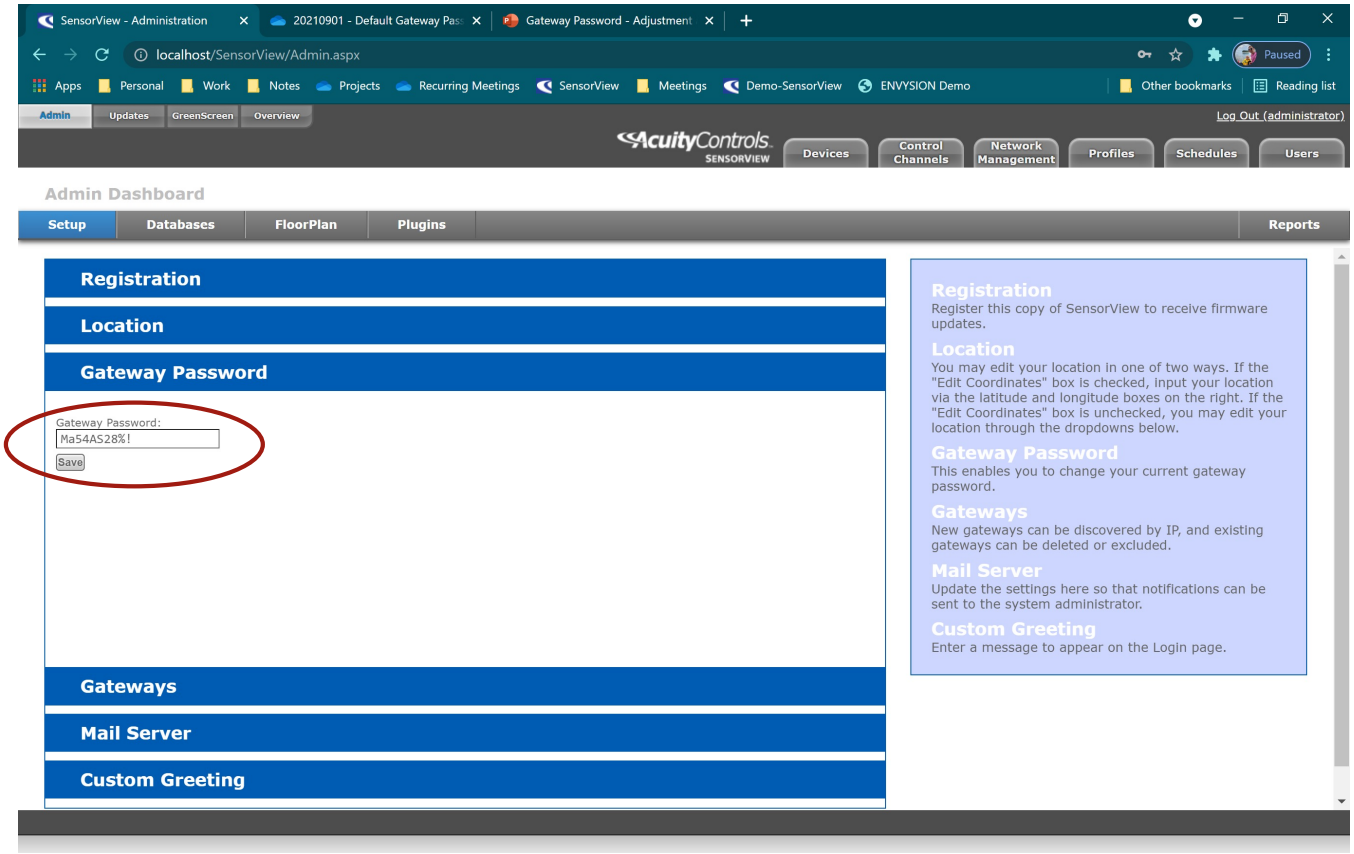

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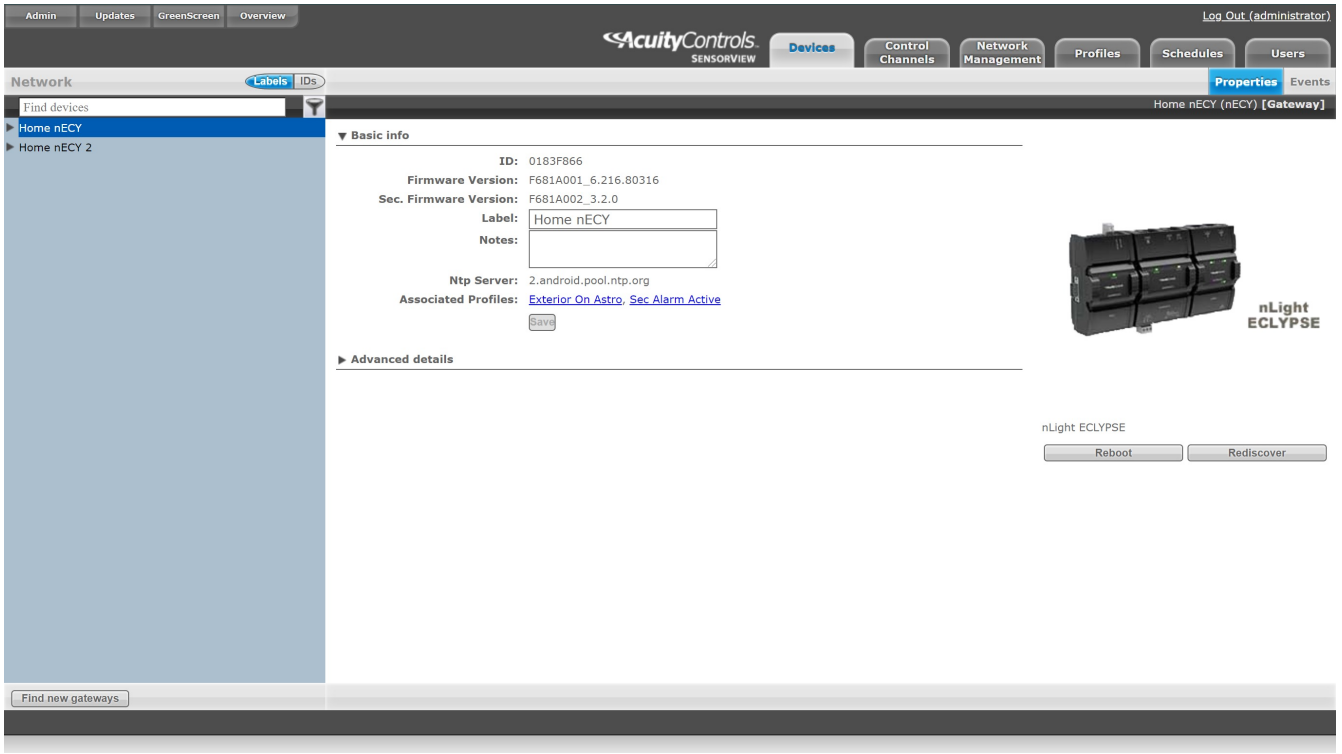

Thank you!