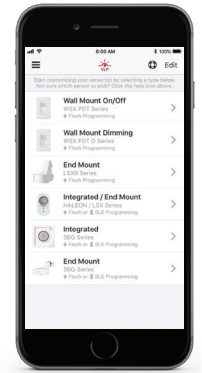




# Sensor Switch<sup>®</sup> Mobile App

## FAQs



### Why does Acuity have two apps for VLP?

Sensor Switch VLP is the latest app. Acuity VLP is still needed for legacy VLP enabled products that are photocontrols only.

### Will my existing Acuity VLP app work with the new VLP devices?

No, the Sensor Switch VLP has additional features, such as Bluetooth<sup>®</sup> that are exclusive to the new app.

### Can the light levels be controlled dynamically with the app?

The function of the app is to configure the sensor setting rather than just dimming or on/off control. Room control is not a current feature of the app.

### If one can program multiple sensors at the same time, that seems like a network, what am I missing?

The Sensor Switch VLP app allows the user to select all sensors in Bluetooth<sup>®</sup> radio range and queue them up to set options as a batch. Once you push those options, the app will connect to each selected sensor, one at a time, and configure it.

### How long does it take to configure a sensor?

The app will provide feedback on the connection status and report successful configuration. The fixture will also confirm via an on-off-on "curtsey." This process varies about 5-8 seconds per fixture

### How much is the app?

The Sensor Switch VLP app is free and available for Apple<sup>®</sup> iPhone and Google<sup>®</sup> Android<sup>™</sup> devices. See our list of recommended mobile devices for compatibility.

### If anyone can download the app, is my facility secure?

Yes, a PIN code is required to connect to the sensors.

### What is the default PIN code?

There is no default PIN code. Upon installation, you will be required to set the PIN code.

### I don't know the PIN code, or it was never set, now what?

Upon power up (after a power interruption of 30 seconds or more), the device will enter PIN overwrite mode for 45 minutes. During this time frame, the device will write whatever PIN is pushed from the app. An independent six digit PIN for Bluetooth<sup>®</sup> and a three-digit PIN for camera flash programming can now be established. If no PIN changes are made during the 45-minute window, the PIN remains as previously set.

### If I do not establish a PIN will the sensor still function?

Yes, the sensor will perform according to the default settings.

### What options can I set with the app?

Occupancy time delay, dim to off time delay, trim levels and photocontrol options.

### Why do I have to log in to the Sensor Switch VLP app?

A log in gives you the benefit of being able to save profiles, we want to be able to help you remember things like PIN codes and typical configuration settings that maybe associated with jobs and application spaces.

### What about options, like sunlight discount factor, included in the programming guide but not available on the Sensor Switch VLP app?

The Sensor Switch VLP app keeps things straight forward with the most common configuration options. However, if you want to access the advanced configuration features, they are still available via push button programming. See our installation instructions and programming guides for further details.

For more information and resources on the Sensor Switch Mobile App, please visit [www.acuitybrands.com/vlp](http://www.acuitybrands.com/vlp).

The Bluetooth<sup>®</sup> word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Acuity Brands is under license. Other trademarks and trade names are those of their respective owners.