

Limited Warranty



For Emergency Lighting Units, Exit Signs and Batteries Warranty

1.0 See reverse side.

2.0 The warranty period begins from the date of shipment.

2.1 Should a defect appear in the equipment or batteries within the unit or extended warranty period, HoloPhane will, at its option, repair or replace equipment without charge. Such repair or replacement shall be the purchaser's exclusive remedy.

2.2 The Pro Rata Warranty period begins on the date the full battery warranty period ends. A battery determined to be defective during the Pro Rata Warranty period shall be repaired or replaced at a cost calculated as follows: For the battery warranty period stated in Column C which immediately succeeds the initial battery warranty period stated in Column B, there will be an adjustment charge made using HoloPhane's list price in effect at the time of adjustment. The adjustment charge will be the LIST PRICE reduced by the amount obtained by multiplying the list price by the annual adjustment charge set forth in Column E times the number of years remaining in the total battery warranty set forth in Column D at the time of battery failure.

Example:

List price = \$100

Annual adjustment charge = 5%

Years remaining = 3

$100 - (\$100 \times .05 \times 3) = \76 (replacement battery price)

Any fraction of a year will be considered a whole year remaining. Any replacement battery provided at no cost or for an adjustment charge, shall be warranted according to the same terms as the battery replaced. The warranty for the replacement battery shall begin on the date of replacement.

3.0 The warranties are subject to proper installation and maintenance in accordance with the instruction supplied.

3.1 Any material deemed defective must be returned, freight prepaid, to the factory for evaluation (see paragraph 5.0). Any changes in circuitry or components by other than authorized HoloPhane personnel or its service companies will void the warranty.

3.2 All warranties are limited to the repair and/or replacement of parts or equipment, which, upon examination at the factory, are determined to be defective and in our judgement are subject to repair or replacement under warranty. Replacement of lamps and fuses is not included in the warranty.

3.3 If new replacement parts are shipped before defective goods are received for evaluation, the replacement parts will be invoiced at the net price in effect at that time and will be shipped freight-charged. These charges (excluding freight) will be credited if, upon receipt and evaluation of goods, a defect is determined. Only replacement parts will be shipped under these circumstances, if field replacement is possible. At no time will new unit equipment be shipped for replacement purposes.

4.0 IN NO EVENT SHALL HOLOPHANE BE LIABLE FOR BACK CHARGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, LABOR CHARGES FOR FIELD REPAIR OR LATE PENALTIES.

4.1 This warranty does not cover damages caused by improper maintenance or installation or damage due to installation in areas with other than normal temperatures and environmental conditions per application specifications. HoloPhane assumes no responsibility for any damage to people, property, apparatus or otherwise resulting from improper installation or maintenance of its emergency lighting units. Warranty is void where ambient temperatures exceed 90°F for lead calcium units and 104°F for nickel cadmium units.

4.2 This warranty does not cover damages caused by abuse, fire or acts of God, such as lightning, explosions, water leaks or acts of war.

4.3 In no event shall HoloPhane be liable for incidental or consequential damages.

4.4 The foregoing warranty is in lieu of all other warranties expressed or implied, or merchantability, fitness for a particular purpose or any other thing. Except as stated in this warranty, HoloPhane shall not be liable for any defects in, or breach of any contract relating to, the quality or performance of HoloPhane's equipment under any theory of law including, without limitation, contract, negligence, strict liability or misrepresentation.

4.5 HoloPhane's warranty coverage shall not apply to any equipment of another manufacturer used in conjunction with HoloPhane equipment.

4.6 Some states do not allow limitation on how long an implied warranty lasts, so the above limitation of incidental or consequential damages may not apply to you. This written warranty gives you specific legal rights and you may also have other rights which vary from state to state.

5.0 No returned defective materials will be accepted without a returned material authorization issued in writing by an authorized HoloPhane employee.

5.1 Batteries of any kind must not be returned to the factory without strict adherence to special instructions for handling and shipping. Never ship a refillable wet battery in any type of emergency lighting unit. Failure to adhere to this policy will void warranty.

5.2 Defective goods returned to the factory must be shipped prepaid. Collect return shipments will be refused. Freight charges to return repaired equipment to the purchaser are to be paid by HoloPhane. Factory will return repaired goods via same shipping method received.

Failure to comply with any of the stipulations set forth will void the warranty. Any exceptions to the foregoing warranty must be requested and accepted in writing prior to shipment.

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1.0 Holophane emergency lighting equipment is warranted by Holophane against defects in workmanship and materials for the time periods set forth below:

		Warranty Periods			
		Electronics Only	Batteries Only ¹		
Emergency Lighting Equipment Model Series	Column A	No Charge Replacement or Repair Periods Column B	Repair or Replacement at Pro-Rate Column C	Total Years Column D	Annual Adjustment Charge Column E
Cortez A1, A4, A5, A6, A9, A10 DeSoto M40, M50, M60, M70, HZ DeLeon, NM Magellan ES, MST, QT	36 months from the date of shipment	Lead Calcium 12 months from the date on the battery case Nickel Cadmium 60 months from the date on the battery case Pure Lead 12 months from the date on the battery case	4 5 4	5 10 5	5% 5% 5%
Magellan EC, QT DeLeon HD, TL	60 months from the date of shipment	Lead Calcium 12 months from the date on the battery case Nickel Cadmium 60 months from the date on the battery case	4 5	5 10	5% 5%
Magellan SL 10 15 20	10 years 15 years 20 years ²	N/A	N/A	N/A	N/A

1 Batteries must be placed in service or recharged within 120 days of purchase date from Holophane or battery warranty is void. Ambient temperatures must not exceed 90°F for lead calcium batteries and 104°F for nickel cadmium batteries.

2 Vandal resistant frame has 15 year warranty



HOLOPHANE[®]
LEADER IN LIGHTING SOLUTIONS

An **AcuityBrands** Company

Acuity Brands Lighting, Inc.

Holophane Headquarters, 3825 Columbus Road,
Granville, OH 43023

Holophane Canada, Inc. 9040 Leslie Street,
Suite 208, Richmond Hill, ON L4B 3M4

Holophane Europe Limited, Bond Ave.,
Milton Keynes MK1 1JG, England

Holophane, S.A. de C.V., Apartado Postal No. 986,
Naucalpan de Juarez, 53000 Edo. de Mexico

Contact your local Holophane factory sales representative for application assistance, and computer-aided design and cost studies. For information on other Holophane products and systems, call the Inside Sales Service Department at 866-759-1577. In Canada call 905-707-5830 or fax 905-707-5695.

Limited Warranty and Limitation of Liability
Limited warranty located at www.acuitybrands.com/CustomerResources/Terms_and_conditions.aspx

Luminaires may utilize fluorescent or high intensity discharge sources that contain small amounts of mercury. New disposal labeling for these lamps includes the mercury identifier shown on the left to indicate that the lamp contains mercury and should be disposed of in accordance with local requirements.



Information sources regarding lamp recycling and disposal are included on the packaging of most mercury-containing lamps and also can be located at www.lamprecycle.org.

Product specifications may change without notice. Please contact your local Holophane factory sales representative for the latest product information.